

## Key Take Outs Parents:

- Parents believe children are happy, safe and well looked after at Hill View School. They also believe children are treated fairly, with respect and school has high expectations of behaviour.
- We need to continue the good work in helping children to lead a healthy lifestyle.
- The aspects of behaviour and safety that are of a concern to parents, are related to unacceptable behaviour and how we deal with bullying and it is these aspects that causes an issue.
- All areas of Teaching and Learning in school is rated very well by parents.
- Parents feel children make good progress, children are taught well and that school expects their child to work hard and do their best. They also feel the school makes sure that children are well prepared for the future.
- Parents are less happy with aspects concerning trips, activities and homework. These aspects of school are often highlighted as an issue as it is very difficult to balance what is enough against what is too much.
- Aspects of leadership and management are rated well, although more parents 'agree' rather than 'strongly agree' with some of these factors.
- What can we do to improve parents perception of the leadership and management of the school?. We also need to focus on how concerns are raised and dealt with.
- We need to focus upon how we communicate information in relation to a child's progress - How much of this is currently impacted by the changes to the curriculum?.
- Parents highly recommend the school, would recommend to other parents, and are happy with their child's overall experience.
- 82% of parents rate the school highly, 30% of these believe Hill View is an 'Outstanding School' and 52% believe the school is a 'Good School'.
- Comments collected provide us with additional insight into some of the areas of concern.
- Additional information collected on school services allows us to identify which areas are known and utilised by parents, in terms of school services ,methods of communication and School Governors.
- Results highlight that many families are not aware of the support we can offer or how to access it.
- We can review our methods of communication to ensure we target our communication channels in the right way.
- Governance is an area of concern and is so important in a school. Parents are unaware of the school Governors, what they are responsible for and how to contact them.